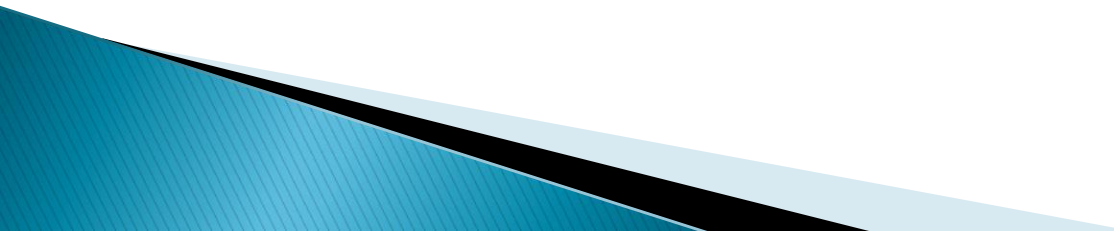


# The Renal Network ERSD Network 10 (Illinois)

Bridget Carson, Executive Director

Audrey Broaddus, Quality Improvement Director

# Our Project

- ▶ **QIA B: Positively Impact the Quality of Life of the ESRD Patient with a Focus on Mental Health**
  - ▶ 33 Dialysis Facilities
  - ▶ 1,937 Patients
  - ▶ Project Initiation:
    - Notification of Facilities
    - Project Kick-Off Webinar
    - Monthly Information Collection
    - Monthly Resources & Interventions
    - Mid-Month Check-In
    - Rapid Cycle Improvement
- 

# Acknowledgement Form

## 2018 ESRD Patient Focus: Mental Health Quality Improvement Activity Acknowledgement Form

Your Facility has been chosen for the 2018 Depression Screening/Mental Health  
Quality Improvement Activity.

CMS recognizes that depression is a common psychological disorder for ESRD patients and that depression and mortality in ESRD patients may be linked. The intent of this QIA is to improve the screening and treatment of depression for ESRD patients. The Renal Network will assist you in development of a process to ensure completion, documentation, and appropriate follow-up of a depression screening for qualifying patients.

This activity is a CMS initiative so participation in this project is mandatory. We hope that you find this project to be an effective addition to your ongoing quality improvement measures and we appreciate your efforts toward making the project successful.

Through participation in this initiative, your facility will:

- Improve your patients' knowledge of the importance of mental health
- Share innovative ideas for patient engagement in promoting positive mental health
- Encourage staff members to participate in depression and mental health awareness activities
- Participate in educational opportunities in conjunction with The Renal Network
- Ensure proper depression screening documentation in CROWNWeb

Facility Name: \_\_\_\_\_ CCN: \_\_\_\_\_

Project Lead: \_\_\_\_\_ Email: \_\_\_\_\_ Phone: \_\_\_\_\_

Secondary Project Contact: \_\_\_\_\_ Email: \_\_\_\_\_

Please review the following project requirements with your project team and return to The Renal Network.

We agree to the following:

- Active participation in required project calls and monthly reporting measures
- Share progress in monthly QAPI meetings with the interdisciplinary team
- Identify a staff champion who will oversee the program activities
- Share project goals and progress with direct patient care staff *and patients* to encourage engagement
- Identify a Project Patient Representative to assist with patient engagement activities

Team Member	Name (Print)
Medical Director	
Clinic/Facility Manager	
Charge RN or Team Lead RN (if applicable)	
Social Worker	
Lead Tech/Preceptor (if applicable)	
Administrative Assistant	
Project Patient Rep (if already identified)	

Please return completed form via scan/email or fax to Katie Stark  
[NW10-QIDept@nw10.esrd.net](mailto:NW10-QIDept@nw10.esrd.net) Fax: (317) 257-8291 Phone: (317) 257-8265

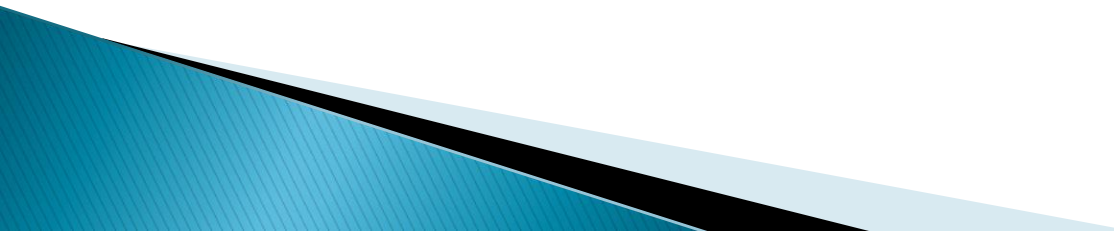
This material was prepared by The Renal Network under contract with the Centers for Medicare and Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services.

Contract number HHSM-500-2016-00010C

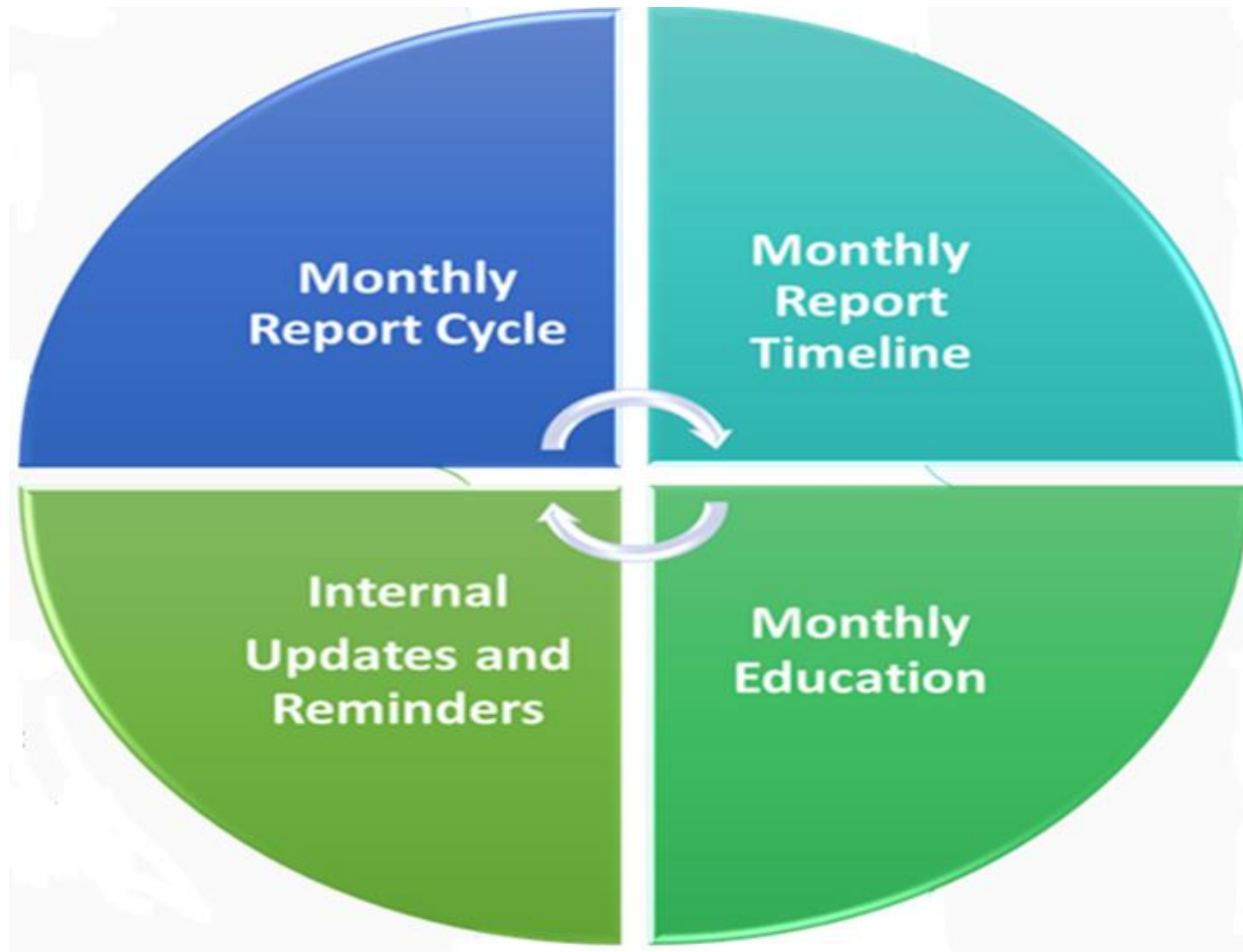


# Kick Off Webinar

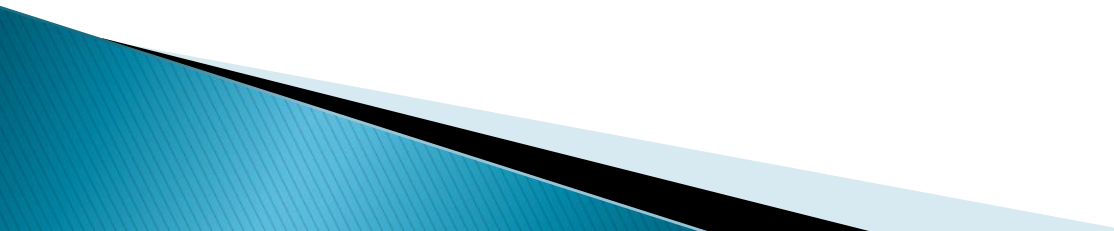
## Webinar Provides Details for the QIA

- ▶ Invitees – contact names from acknowledgement forms (including Regional Reps)
  - ▶ We Tell Them Project Expectations:
    - Project Goals & Timeline
    - Monthly Information to be collected
    - Patient Participation
    - When Interventions will be emailed to them
    - Webinar Schedule
    - Mid–Month Assessments (RCI Process)
- 

# QI Workflow

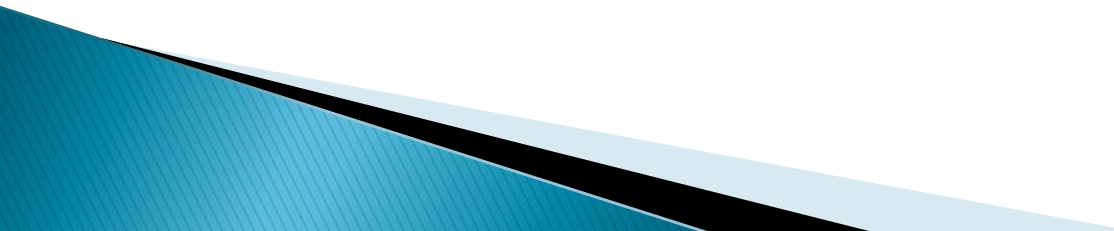


# Project Calendars

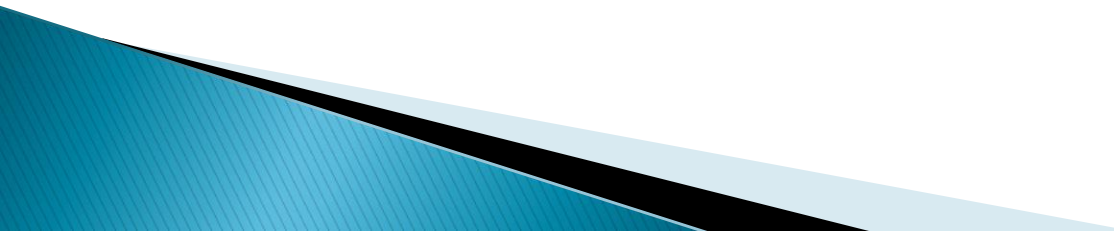
- ▶ Who
    - Notifications on receipt of information from Network
  - ▶ What
    - Shows what they will be receiving or turning in
  - ▶ When
    - Due dates for reports or webinar/LAN call dates
  - ▶ Where
    - Via conference call or webinar
- 

# Mental Health Task Force

## Membership:

- ▶ MRB members
  - ▶ PAC/PSMEs
  - ▶ QIN Task G1 (Behavioral Health) Lead
  - ▶ Facility Social Workers
  - ▶ Illinois Dept of Public Health Rep
- 

# Patient Contributions

- ▶ Suggested Resources & Interventions
  - ▶ Present on Project Webinars
  - ▶ Volunteered to do Podcast for Kidney Patient Views
  - ▶ PSMEs review all resource materials we develop
- 



# PSME Input



## Della Major:

- PAC member
- Depression QIA PSME
- Home Training QIA PSME
- BSI QIA PSME
- NCC PFE LAN Member



## Erik Austin:

- PAC member,
- Depression QIA PSME
- BSI QIA PSME
- NCC PFE LAN Member
- KCER LAN Member
- NW10 KPAC Rep

# PSME Focus Group

In December we conducted a PSME focus group on depression

- ▶ Patient to Patient outreach is helpful to reach patients
  - ▶ Many patients don't want to be bothered with depression treatment or meds – “Not one more thing!”
  - ▶ Depression may affect EVERY patient at different times.
  - ▶ Veteran patient shared the effect of seeing a patient code in the unit – caused her to be depressed.
- 